

**Special Conditions of International Carriage (SCIC)¹
for Journeys using Non Integrated Reservation Tickets (NRT)²**

9 December 2012 edition

¹ SCIC = **S**pecial **C**onditions of **I**nternational **C**arriage

² NRT = **N**on (integrated) **R**eservation **T**icket

9 December 2012 Edition. ¹

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¹ This document supplements the CIT General Conditions of Carriage for Rail Passengers (GCC-CIV/PRR). The provisions are to be published by the participating undertakings, supplemented as appropriate by their own special provisions, as the Special Conditions of International Carriage.

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Appendices:

APPENDIX 1 List of the addresses of the carriers who apply these conditions of carriage together with their customer service centres; also available on-line at:
www.cit-rail.org, Direct links, Address book, Passenger

Visit info@cit-rail.org to request a username and password

APPENDIX 2 Statement of the General Conditions of Carriage for Rail Passengers (GCC-CIV/PRR); also available on-line at:
www.cit-rail.org, Passenger traffic, CIT documentation, Files, GCC-CIV/PRR

APPENDIX 3 Summary of the exemptions from the PRR allowed in the various states; only available on-line at:
www.cit-rail.org, Rail transport law, EU transport law, Files, List of exemptions to PRR

Visit info@cit-rail.org to request a username and password

GLOSSARY

Term	Definition
Carrier	Contractual carrier (railway undertaking) with whom the passenger has concluded the contract of carriage pursuant to the CIV Uniform Rules, or a successive carrier who is liable on the basis of that contract.
Choice of route	When there is a choice of route, the journey must be made by one of the routes shown.
CIT	International Rail Transport Committee [Comité international des transports ferroviaires].
CIV Uniform Rules	Uniform Rules concerning the Contract of International Carriage of Passengers by Rail.
Contract of carriage	Contract of carriage which covers the carriage of the passenger from his departure point to his destination point within the scope of the options agreed by the carriers. Several coupons issued at the same time and in the same place for the same journey constitute a single contract of carriage if the carriers' SCIC specifically provide for that and if they are issued as a through ticket.
Conurbation	Town, city or built-up area in which there are several stations which are not linked by public railway infrastructure by other modes of public transport.
Coupon supplementing the ticket	Coupon which is issued in addition to the travel ticket(s) and which is used for change of class of travel, change of carrier, supplements and boarding passes.
Cross referencing	Paper documents which are indicated as being a through ticket (single contract of carriage) by being continuously numbered.
Special conditions of international carriage (SCIC)	Conditions which carriers set down, individually or jointly, for certain international routes or for an international market union to supplement the general conditions of carriage GCC-CIV/PRR.
Departure point	Railway station or halt, bus station, bus stop or a port. Departure point may also be a specific region, a specific country or a frontier point.
Destination point	Railway station or halt, bus station, bus stop or a port. Destination point may also be a specific region, a specific country or a frontier point.
Domestic section	A section which only involves one country.
e-ticket	Ticket held as an electronic data record capable of being transformed into legible written symbols. Several data records form a single contract when then they are issued to be a single (through) ticket.
EWT	East-West Tariff
General Conditions of Carriage (GCC)	General Conditions of the carrier(s) prepared in the form of general conditions or tariffs legally in force in each Member State of OTIF and which become, by the conclusion of the contract of carriage, an integral part of it.
GCC-CIV/PRR	General Conditions of Carriage for Rail Passengers (see Appendix 2).
IRT	Integrated Reservation Ticket Tickets which are issued as international or national coupons and in which compulsory reservations are integrated.
International coupon	Coupon which is issued for contiguous sectors in at least two countries or from a frontier point to a destination point in another country. They may be supplemented by national coupons for connecting journeys to the departure point and from the destination point and linked to form a single (through) ticket.
Issuing undertaking	Undertaking concluding the contract of carriage on its own

Term	Definition
	behalf or in the name of and for the account of another carrier which issues the ticket and receives the payment. The issuing undertaking is indicated on the ticket with its code and, where appropriate, its symbol.
Means of payment	The fare may be paid by cash or by other means. Payment by other means may be by bank card or post office card (payment cards and debit cards), credit cards and charge cards (Visa, MasterCard, Eurocard, American Express, Diners). The fare may likewise be invoiced or payment made using secure internet-based payment systems.
National coupon	Coupon which is issued by an issuing undertaking for domestic sectors in another country.
NRT	Non (integrated) reservation ticket Tickets which are issued as international or national coupons without integrated reservations for journeys for which reservations are not compulsory.
Participant ticket	Paper or card document for members of a group travelling together.
Passenger	Only concerns the German glossary – “Fahrgast” (passenger) is the term used in Regulation (EC) No 1371/2007 for “Reisende” (passenger), the term used in the CIV Uniform Rules.
PNR	Passenger Name Record
PRR	Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers’ rights and obligations.
Purchase/sale via the internet On line purchase/sale	Ordering tickets on-line via the internet or purchase including payment and printing of the ticket on-line via the internet.
Reservation ticket	Document which confirms a reservation. A reservation ticket is not a travel ticket unless it is a “ticket + reservation”.
RPT	Rail Pass Ticket. Eurailpasses, InterRail passes, national passes.
Special Conditions of International Carriage (SCIC)	Conditions which the carriers, individually or jointly, lay down to supplement the GCC-CIV/PRR for certain routes or within an international business unit.
SCIC-AT	Special international conditions of carriage for journeys using motorail trains (AT for AutoTrains)
SCIC-EWT	Special international conditions of carriage for journeys using East-West-traffic Tickets
SCIC-IRT	Special international conditions of carriage for tickets with integrated reservations.
SCIC-NRT	Special international conditions of carriage for tickets without integrated reservations.
SCIC-NT	Special international conditions of carriage for journeys using Night Trains
SCIC-RPT	Special international conditions of carriage for rail pass tickets.
Substitute carrier	A carrier who has not concluded the contract of carriage with the passenger but to whom the carrier has entrusted the performance of the rail carriage in total or in part. See Article 3b CIV.
Successive carrier	Carrier in a chain of carriers who perform the contract of carriage with the passenger and who are liable for the performance of that contract. Successive carriers are shown in code on tickets.
Through ticket	Only concerns the German glossary – “Durchgangsfahrkarte” (through ticket) is the term used in Regulation (EC) No 1371/2007 for “durchgehender Beförderungsausweis” (through ticket), the term used in the CIV Uniform Rules.

Term	Definition
Ticket	Only concerns the German glossary – “Fahrkarte” (ticket) is the term used in Regulation (EC) No 1371/2007 for “Beförderungsausweis” (ticket), the term used in the CIV Uniform Rules.
Travel agent	A point of sales accredited by the carrier for the sale of railway tickets to passengers.
UIC	International Union of Railways (Union internationale des chemins de fer).
VAT	Value added tax

1 Statutory basis for carriage

1.1 Carriage is subject

- to the “Convention concerning International Carriage by Rail (COTIF) of 1999 and its Appendix A the “Uniform Rules concerning the Contract of International Carriage of Passengers by Rail (CIV)”;
- in so far as it is applicable in the various countries and to the services in question, to Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers’ rights and obligations (PRR) including the CIV Uniform Rules in the version of Annex I to the PRR,
- to the General Conditions of Carriage for Rail Passengers (GCC-CIV/PRR), repeated in Appendix 2 for information -
- to these Special Conditions of International Carriage (SCIC-NRT
- together with the various carriers special conditions of carriage (these include common conditions of carriage for several modes (local transport operators consortium)
- to the law to which a carrier by sea is subject and to the special conditions he lays down for maritime sections in mixed rail/sea carriage.

1.2 Tickets for journeys between points within a single country which are issued outside that country and which do not form part of an international journey, are subject:

- in so far as it is applicable in the various countries and to the services in question, to Regulation (EC) No 1371/2007 of the European Parliament and of the Council of 23 October 2007 on rail passengers’ rights and obligations (PRR) including the CIV Uniform Rules in the version of Annex I to the PRR,
- to the national law applicable
- to the General Conditions of Carriage for Rail Passengers (GCC-CIV/PRR) in so far as the carrier has declared he will apply them (see Appendix 1)
- to these SCIC-NRT and the contractual carrier’s conditions of carriage for domestic traffic, supplemented as appropriate.

The SCIC-NRT take precedence over the domestic regulations for international tickets and national coupons.

2 Introduction and publication of the Special Conditions of International Carriage

Publication of details of the introduction, amendment or withdrawal of the Special Conditions of International Carriage is to be in accordance with the national law to which the participating carriers are subject.

3 Composition of the Special Conditions of International Carriage (supplements point 3.2. GCC-CIV/PRR)

The Special Conditions of International Carriage consist of these SCIC-NRT together with those special conditions of carriage of the participating carriers which depend on trains or offers.

4 Participating carriers

Appendix 1 to these SCIC-NRT shows the list of the carriers which participate in it together with their carrier codes and the addresses of their customer service departments.

5 Tickets (supplements point 4.1 GCC-CIV/PRR)

5.1 Tickets are issued for

- individual passengers,
- groups of passengers and
- -dogs
- accompanied bicycles handled by the passenger.

5.2 As a function of the offer and/or sales channel, tickets are issued for named individuals or as impersonal tickets.

As a function of the carriers' special conditions of carriage, non-integrated reservation tickets (NRT) are issued for named individuals or as impersonal tickets.

5.3 International tickets and national coupons are issued.

5.4 International tickets are issued:

- from a departure point in the issuing country to a destination point in another country
- from a departure point in another country to a destination point in the issuing country
- from an international passenger frontier point to which the passenger holds one or more domestic tickets issued by the issuing railway to a destination point in another country. (Publication)
- from an international passenger frontier point to which the passenger holds one or more domestic tickets issued by a railway other than the issuing railway to a domestic destination point on the issuing railway.
- from a departure point in another country to an international passenger frontier point from which the passenger already holds one or more domestic tickets issued by the issuing railway. (Publication)
- from a domestic departure point to an international passenger frontier point from which the passenger already holds one or more domestic tickets issued by a railway other than the issuing railway to one its domestic destination points.

5.5 National coupons are issued:

for journeys between points within a single country which is not the issuing country which do not form part of international journeys.

5.6 Return tickets may be issued when the:

- outward and return journeys are via the same route,
- outward and return journeys are via different routes,
- return journey starts from a point different from the destination point of the outward journey,
- return journey to a point different from the departure point of the outward journey.

5.7 In principle, a separate ticket is issued for each passenger.

5.8 One ticket may be issued to several passengers travelling together except where the carriers' SCIC exclude that. The number of passengers is to be given on the ticket.

6 Purchase of tickets

6.1 Advance purchase

Tickets are not issued more than two months before their first day of validity. This limit may be extended to six months (for example, to allow seat reservation).

In exceptional cases, the advance purchase period may be reduced (for example, change of timetable or for special offers).

Minimum and maximum time limits for advance purchase may apply to special offers and/or certain routes.

6.2 Offers which may only be sold via certain sales channels

Special conditions of carriage may apply to offers which are only available via certain sales channels.

6.3 On-line sales

If carriers sell tickets on-line, the conditions below are to apply.

6.3.1 On-line sales are made via the internet and as appropriate via the carriers' or travel agencies' sales points.

6.3.2 Tickets sold on-line which are issued on paper are to contain a security certificate.

6.3.3 E-tickets which only consist of an electronic record may be

- electronic data held on chips or other electronic data media held by the passenger or
- held as a passenger name record (PNR) on paper or electronically (manifest on list).

6.3.4 Payment is to be made on-line for bookings which passengers make via the internet (for example, using a debit card, EC card, stored value card, or credit card such as Visa, Eurocard, Amexco, etc. [payment cards]).

6.3.5 The conditions of the issuing point in question apply to on-line issue by the carriers' sales points or authorised travel agencies.

6.3.6 On-line paper and e-tickets are issued as personal tickets.

This is achieved by linking the personal data in the record with the data on the card entitling the passenger to a reduction, the charge card, credit card or an official identity document with a photograph, as appropriate.

6.3.7 As a minimum the passenger must supply the issuing undertaking with the following customer data:

- Family name, first name
- e-mail address
- payment data (for example, type of card, account number, sort code, IBAN, BIC, etc.)

6.3.8 Details of the offers available on-line are given in the special conditions of carriage of the carriers participating in them.

6.3.9 On-line paper tickets and e-tickets are not transferable. They are only valid in conjunction with the payment card used as identification when booking or an official identity document with a photograph. The passenger named on the ticket and the holder of the payment card/official document must be the same.

6.3.10 Payment must be made in accordance with the procedures permitted by the issuing undertaking.

6.3.11 On-line paper and e-tickets are issued to children travelling alone in accordance with the conditions which the carrier notified to the issuing undertaking.

6.3.12 Return, exchange and refund (supplements point 4.2.4 GCC-CIV/PRR)

Exchange, return and refund of on-line paper tickets and e-tickets may only be made via the portal or as appropriate via carrier who issued the tickets.

Otherwise the various carriers' special conditions of carriage apply to the exchange, return and refund of on-line paper tickets and e-tickets.

7 Period of validity of tickets

7.1 Tickets are valid one month after the first day of validity (for example 1st day of validity 20.04., last day of validity 19.05.).

Nevertheless, carriers may agree a shorter or longer period of validity in their special conditions of carriage (for example, for special traffics and offers).

7.2 Validity begins on the day shown on the ticket.

The ticket's first day of validity counts as a full day. Passengers may start their journeys on any day on which their ticket is valid at their discretion but passengers must finish their journeys on a train which is timetabled to arrive at their destination point by 24.00 hours on the last day of validity.

7.3 The period of validity may be extended without charge if the ticket cannot be used within its period of validity for unavoidable reasons (illness, serious accident, etc.) The conditions of the carrier to whom application is made apply.

7.4 Tickets for offers linked to specific trains are only valid on the date and in the train shown on the ticket.

8 Reservation and allocation of accommodation (supplements point 4.1.4 GCC-CIV/PRR)

8.1 General issues

A reservation guarantees a passenger accommodation. The carriers' special conditions of carriage lay down the conditions in which reservation is possible or, as appropriate, compulsory and how reservation tickets are to be issued. Timetables are to indicate trains for which reservation is compulsory.

Reservations may only be requested six months before the beginning of the journey at the earliest. Accommodation is allocated in accordance with each carriers' conditions.

The SCIC-NT specify the conditions for the reservation of couchettes and sleeper berths; the SCIC-AT specify the conditions for the allocation of space for accompanied vehicles.

8.2 Reservation fee

The carrier may make a charge for each reservation. The charge may depend on the class of travel, the category of service or the sales channel.

See point 12.2.2 for the use of whole compartments.

A reservation ticket will be issued for every reservation.

8.3 Use of the reservation

A reservation ticket is only valid with the associated travel ticket on the days, trains, carriages and seats indicated. Carriers may insist that a travel ticket is purchased at the same time as the reservation.

Accommodation is allocated in accordance with each carriers' conditions. Train staff may permit passengers without reservations to travel on trains with compulsory reservation if there is accommodation available.

In exceptional circumstances, train staff may allocate accommodation other than that shown on the reservation ticket.

Reserved accommodation is to be claimed within 15 minutes of departure from the station from which the reservation applies; if this is not done the entitlement to accommodation expires.

Passengers may indicate that an empty seat is occupied. Should passengers leave seats without a clear indication of occupation, they are to lose claim to them.

8.4 Return, exchange and refund

Passengers are asked to surrender reservations they are not going to use before the departure of the train.

In principle, passengers may not exchange reservations for seats.

Reservation fees will not be refunded.

9 Use of tickets (supplements point 5.2.5 GCC-CIV/PRR)

Special charges/supplements may apply to the use of certain trains or coaches (sleeping cars, couchette coaches, seated coaches, etc.).

Where there is a choice of route, the journey must be made by one of the routes shown. Changing en route from one route to another route shown in the routing field is not permitted.

Handwritten international and national coupons are only valid if they are stapled into a cover.

Outward halves of return tickets become invalid after the return journey is started.

Tickets issued by SNCF in France and by Trenitalia in Italy must be validated before the start of the journey, after having been date-stamped they are valid on those carriers' transport services for a maximum of 24 hours. .

10 Break of journey (supplements point 5.2.4 GCC-CIV/PRR)

In principle, passengers may break their journeys as often as they please without formality within the period of validity of the ticket.

The carriers' special conditions of carriage may provide for exceptions for certain offers.

The period of validity is not extended to take account of break of journey.

Passengers may only resume their journeys at the point their journeys were broken or at a point further along the route they have not yet traversed.

11 Amendment of the contract of carriage

11.1 Change of route

In general, changing the routing of international tickets and national coupons is permitted. Carriers may however prohibit changes of route in their conditions of carriage.

11.2 Change to a higher class of travel or to a higher class of train

In general, passengers holding international tickets and national coupons may change to a higher class of travel, a higher service category or to a higher class of train. Carriers may however prohibit changes to class of travel or to a higher class of train.

No extra charge will be raised if accommodation in a higher class or category of service is allocated for reasons within the control of the carrier.

If passengers are allocated accommodation in a lower class or category of service, the train crew will certify that on the ticket, reservation ticket or on an appropriate receipt. The difference in price will be refunded in accordance with the carriers' special conditions of carriage.

11.3 Change of carrier

In principle, where several carriers serve a section of route in parallel, change of carrier is not permitted. Individual carriers may permit change of carrier; the details are then specified in their special conditions of carriage.

12 Offers

12.1 General issues

The carriers' fares are based on a single journey in the classes of train, classes of travel and service categories they offer.

The principles governing reductions from these basic fares are laid down below. If, and under what conditions, carriers offer further reductions is laid down in their special conditions of carriage.

Carriers are to publish details of fares in accordance with the provisions of the applicable national law.

12.2. Calculation of fares

12.2.1 General Issues

Fares are calculated on the basis of the tariff valid on the day of issue of the ticket by adding together the fares for the various participating carriers' sections. The tariff currency is the euro (€).

The fare set by the carrier will be charged for single journeys.

For out and return journeys via the same route, twice the fare for the single journey will be charged, or as appropriate, a special fare set by the carrier for the complete out and return journey.

For out-and-return journeys via different routes:

- If the same carrier is used for the outward and return journey, the sum of the fares for the single journeys outward and return will be charged, provided there is no special fare for the complete out and return journey;
- If different carriers are used for the outward and return journey, the fare for each leg will be that set by the carrier in question.

For out-and-return journeys where the return journey starts from a point different from the destination of the outward journey or a return journey to a destination other than the departure point of the outward journey, the sum of the single fares for each leg will be charged.

Individual carriers may apply special provisions for calculating fares to national coupons; these provisions are shown in the special conditions of carriage.

Participating carriers are to round standard fares for first and second class to 20 euro-cents.

Reduced fares for first and second class are to be rounded to the nearest 10 euro-cents.

If several passengers with differing reductions are included and shown on a ticket under particular tariffs, the total fare is to be constructed by rounding [each element] to the nearest 5 euro-cents.

12.2.2 In particular

The fees and charges (local supplements, harbour dues, etc.) shown in the special conditions of carriage of the various carriers will be added to the standard fares. Reductions allowed from standard fares (including reductions for children) do not apply to additional fees and charges subject to the carriers' special conditions of carriage providing otherwise.

Exclusive use of a complete compartment is permitted provided tickets and a reservation coupon are bought for all the accommodation in the compartment. Only the actual passengers may take advantage of the reductions they may be entitled to. The standard fare is to be paid for all the other accommodation in the compartment.

Carriers may restrict use of this type, refuse it or make it subject to special conditions.

12.3 Reductions for children

The principles for reductions for children are set down below.

12.3.1 General issues

For the purposes of this provision, the criterion for the age of a child is its age on the day the journey is begun. The ticket held by the accompanying person is valid for the carriage of children free-of-charge.

Children under four years of age accompanied by an adult are carried free-of-charge.

Children under twelve years of age pay half the adult fare (child fare).

The child fare is to be paid for children who in principle are entitled to carriage free-of-charge if separate accommodation is required for them. Where appropriate, a seat reservation is issued under the same conditions as for adults.

In some countries special provisions may apply to children travelling alone.

12.3.2 Special rules for certain carriers

Children under six years of age accompanied by an adult will be carried free-of-charge by the following carriers:

	BDZ
CD	CFL
CFF/SBB	DB
DSB	MAV/GYSEV
ÖBB	SJ
SNCB/NMBS	SZ
VR	ZPCG
ZSSK	ZS

For the following carriers, half price for children applies up the age limit shown below:

Carrier	Age limit	Special features
ATTICA	under 12 years of age	Infants under the age of 4 who do not occupy a bed/aircraft type seat pay only 5,50 EUR per passage; Children travelling in cabins must be accompanied by a paying adult
ATOC	under 16 years of age	Applies to Great Britain and Ireland (Republic of Ireland and Northern Ireland) both to the rail and maritime sections. However, on the maritime links between Great Britain and the Continent age limits for children are from 4 to 14 years of age.
CD	under 15 years of age	
CFF/SBB	under 16 years of age	Including the private carriers represented by SBB.
CIE	under 16 years of age	Applies to Great Britain and Ireland (Republic of Ireland and Northern Ireland) both to the rail and maritime sections. However, on the maritime links between Great Britain and the Continent age limits for children are from 4 to 14 years of age.
DB	under 15 years of age	
DSB	under 16 years of age	
MAV/GYSEV	under 14 years of age	
NIR	under 16 years of age	Applies to Great Britain and Ireland (Republic of Ireland and Northern Ireland) both to the rail and maritime sections. However, on the maritime links between Great Britain and the Continent age limits for children are from 4 to 14 years of age.
NSB	under 16 years of age	
ÖBB	under 15 years of age	
SJ	under 16 years of age	A maximum of 2 children may travel free of charge in second class if accompanied by an adult and the adult holds an NRT ticket (but not a pass offer). Each additional child accompanied by an adult pays the youth fare (reduction of about 30%). Children travelling alone from 6 to 15 years of age (15.99 years) pay the youth fare (reduction of about 30%).in second class. Accompanied children and children travelling alone in first class always pay the standard adult fare.
VR	under 17 years of age	
ZPCG	under 14 years of age	
ZS	under 14 years of age	
ZSSK	under 15 years of age	

Maritime sections: **Ships and catamarans**

Great Britain ↔ Continent under 14 years of age
 Great Britain ↔ Northern Ireland under 16 years of age
 Great Britain ↔ Republic of Ireland under 16 years of age

12.4 Reductions for groups

12.4.1 General issues

Groups can only be accepted for travel if the carrier is able to accommodate the group in timetabled trains, ships or buses. Groups must make reservations or provide advance notification of their intention to travel. Group travel is subject to compulsory notification and, as appropriate, compulsory reservation.

A reduction for a group will be allowed if the reduced fare is paid for at least 6 adults. Two children count as an adult.

The passengers forming the group must travel together in the same train, ship or bus for the whole journey for which the reservation or notification was made.

Carriers reserve the right to withdraw the provisions of this section for specific periods of time or for certain trains, ships and buses.

The organiser must notify the journey to the carrier at the departure point at least 30 days in advance. Later notifications will be considered if the carriers are still able to ensure carriage.

12.4.2 Notification

Notification of group travel must contain the following information:

- the name of the group;
- the complete route with the dates and departure times of the trains or ships to be used;
- the exact number of participants;
- the category of accommodation to be used;
- any catering which may be required;
- if possible, the name of the group leader;
- the address and signature of the applicant.

If special measures are required because of the size of the group, they will be notified by the participating carriers.

12.4.3 Booking the tickets

The group ticket must be ordered at least 4 days before the last date for payment and the following information must be provided:

- the name of the group;
- the complete route, the date of departure;
- the total number of participants and
- the number of adults,
- the number and age of any children;
- the name of the group leader;
- the address and signature of the applicant.

At the latest, the group journey must be paid for 3 days before departure provided the issuing carrier [undertaking] has no special regulations.

The group leader is responsible for observing the instructions given him by the participating carriers and for the behaviour of members of the group.

The applicant is responsible for the accuracy of the information given in the booking.

12.4.4 Reductions

The reductions for groups are given in the following table. The carriers' special conditions of carriage may provide for other reductions.

Carrier	Groups in timetabled trains, ships and buses		
	Number of adult participants	Reduction in %	
		Single journey	Return journey
ATOC			
a) Rail sections	6 and over	30	30
b) Maritime sections			
By ship:			
from French ports			
to Dover, Newhaven	6 and over		
or Portsmouth			
by hovercraft/catamaran:			
from Boulogne, Calais			
to Dover/ Folkestone	6 and over		
ATTICA			
Maritime section:			
Patras/Ancona/Igoumenitsa	6 and over	20	20
Bari/Igoumenitsa/Patras			
BDZ	6 and over	35	35
CD	6 and over	30	30
CEL	6 and over	15	15
CFF/SBB ⁽¹⁾	6 and over	30	30
CFL	6 and over	30	30
CFR	6 and over	35	35
CFS	6 and over	20	20
CIE	6 and over	20	20
CP	6 and over	25	25
DB			
a) Rail sections	6 and over	30	30
b) Bus section			
Freiburg - Mulhouse	6 and over	50	50
DSB	6 and over	35	35
FS- Trenitalia	6 and over		
a) international			
- compulsory reservation trains		IRT fare	IRT fare
- regional trains		20	20
b) domestic			
- compulsory reservation trains	10 and over	IRT fare	IRT fare
- regional trains		20	20
HZ	6 and over	40	40
IR	6 and over	-	-
IRR	6 and over	-	25
LG	6 and over	25	25
MAV/GYSEV	6 and over	35	35
MZ Transport	6 and over	30	30
NIR	6 and over	30	30
NS	6 and over	30	30

Carrier	Groups in timetabled trains, ships and buses		
	Number of adult participants	Reduction in %	
		Single journey	Return journey
NSB	6 and over	20	20
ÖBB	6 and over	30	30
ONCFM			
a) Rail sections	6 and over	25	25
b) Maritime sections	6 and over	10	10
PKP	6 and over	20	20
RAI	-	-	-
RENFE			
a) Rail sections	6 and over	IRT fare	IRT fare
b) Maritime sections	6 and over	IRT fare	IRT fare
SBB/CFF ⁽¹⁾	6 and over	30	30
SJ	6 and over	0	0
Maritime sections: Viking Line Stockholm Hamn - Turku S/Helsinki	6 and over	0	0
SNCB	6 and over	30	30
SNCF	10 and over	30 ⁽²⁾	30 ⁽²⁾
SZ	6 and over	30	30
TCDD	6 and over	30	30
TRAI NOSE	6 and over	30	30
VR	6 and over	20	20
ZPCG	6 and over	35	35
ZFBH	6 and over	30	30
ZS	6 and over	35	35
ZSSK	6 and over	35	35

(1) Including the private carriers represented by SBB.

(2) Reductions are not allowed in certain TGV trains or on certain days which are shown in SNCF timetable documentation.

12.4.5 Child reductions

Children forming part of a group pay half the reduced price for adults. The age limits for children shown in 12.3.1 and 12.3.2 apply.

12.4.6 Exclusive use of a compartment

If the group requires the exclusive use of one or more compartments, the group ticket must be made out for the number of seats in the compartment(s).

12.4.7 Exchange and refund of group tickets

The table below shows the minimum conditions for exchange and refund.

Carriers may impose further restrictions in their special conditions of carriage.

	up to 3 days before departure	from 2 days before departure
Exchange	Yes	No
Refund	Yes	No
Partial refund	Yes	No

12.5 Special trains, special coaches

It is possible to charter special trains or special coaches. Conditions and charges may be requested from the carriers listed below.

Contact addresses for the carriers taking part in chartering special trains or special coaches

Carrier	a) Address b) Contact	a) Telephone b) Fax c) E-Mail
ATOC		
BDZ	a) BDZ - Bulgarian State Railway Passenger Traffic Department 3, Ivan Vazov BG - 1080 Sofia b) Antoaneta Galabova	a) +359-2-988 5358 b) +359-2-981 8940 c) AGalabova@bdz.bg
BLS		
CD	a) CD – Czech Railways AG Headquarters Passenger Traffic Department Nábřeží Ludvíka Svobody, 1222/12 CZ - 110 15 Praha 1 b) Petr Sobek	a) +420 9722 33912 b) +420 9722 32167 c) Sobek@gr.cd.cz
CEL		
CFF/SBB	a) Schweizerische Bundesbahnen SBB Charter-Touroperating Hohlstr. 532 CH - 8048 Zürich b) Thomas Karrer	a) +41-512-22 84 49 b) +41-512-22 84 60 c) charter.sbb@sbb.ch
CFL	a) CFL – Service Activités Voyageurs Service Activités Voyageurs 9, place de la gare L - 1616 Luxembourg b) Marc Agnes	a) +352 4990 3456 b) +352 4990 4829 c) marc.agnes@cfl.lu
CFR CALATORI	a) SNTFC « CFR-Calatori » S.A. Service Réglementations en Trafic International Bd Dinicu Golescu 38, Sector 1 RO - 010873 Bucuresti b) Aurelia Carapcea	a) +40-210-310 63 68 b) +40-210-310 63 68 c) aurelia.carapcea@cfrcalatori.ro iulia.moreoanu@cfrcalatori.ro
CFS		
CIE		
CP	a) CP – Comboios de Portugal CP – Longo Curso Serviço Internacional Av. Infante D. Henrique, 73 P - 1900-263 Lisboa b) Raquel Coutinho	a) +351-21-1021 258 c) rdcoutinho@cp.pt d) +351-21-1021 296
DB	a) DB Vertrieb GmbH DB BahnCharter Goldgasse 2 D - 50668 Köln b) Peter Bahr	a) +49-221-141 3648 b) +49-221-141 3338 c) bahn.charter@deutschebahn.com

Carrier	a) Address b) Contact	a) Telephone b) Fax c) E-Mail
DSB	a) DSB - Specialrejser Bernstorffsgade 20-22 DK – 1577 København V b) Linda Hejbol	a) +45-24 68 25 92 b) c) specialrejser@dsb.dk
Trenitalia	a) FS – Trenitalia S.p.A Divisione Passeggeri N/I Nuove Iniziative Eventi e Leisure Via Giolitti, 2 I – 00185 Roma b) Pasqualino Favola	a) +39-06-47111681 b) +39-06-47111930 c) p.favola@trenitalia.it
GY- SEV/ROeEE	a) Raab-Ödenburg-Ebenfurther Eisenbahn AG Gyor-Sopron-Ebenfurti Vasút H-9400 Sopron Mátyás	a) +36-99-517-365 b) +36-99-517-384 plendvay@gysev.hu
HZ	a) HZ – Putnicki prijevoz PJ Lokalni prijevoz Profitna jedinica Posebni vlakovi Mihanoviceva 12 HR - 10000 Zagreb b) Ines Sudzukovic	a) +385-1-4577 752 b) +385-1-4577 604 c) ines.sudzukovic@hznet.hr
IR		
IRR		
LG		
MAV START	a) MAV – Start Bahnpersonenverkehrs AG Geschäftsbereich Verkauf Könyves Kálmán krt. 54-60 H – 1087 BUDAPEST	a) +36 1 – 511- 5096 oder-5097 b) +36 1 – 511-1001 c) vajas.viktoria@mav-start.hu kocsis.csaba@mav-start.hu
MZ Transport	a) Makedonski Zeleznici Transport AD-Skopje Direction Département de Tarif Ul. III Makedonska Brigada bb 1000 SKOPJE, Macédoine	a) +389-2-2449771 b) +389-2-3248719 c) mz65dir5@t-home.mk
NIR	a) Please see ATOC	
NS	a) NS Internationaal BV De Oost Postbus 767 NL - 1000 AT Amsterdam b) Ilona Gaasendam	a) +31 6 22720197 b) ilona.gaasendam@nshispeed.nl c) +31 88 6711656
NSB		
ÖBB	a) ÖBB Personenverkehr AG (for special coaches) Laxenburgerstr.2/2 A – 1100 Wien b) Harald Wagner a) ÖBB Personenverkehr AG (for special trains) Althanstr.6 A – 1090 Wien b) Manuel Kovacs	a) +43-664-6173054 b) c) herald.wagner@pv.oebb.at a) +43-664-8297029 b) c) manuel.kovacs@pv.oebb.at
ONCFM		
TRAI NOSE	a) CH- Greek Railways Commercial Department Karolou 1 – 3 GR - 104 37 Athènes b) Maria Milioni	a) +30-10-524 0996 b) +30-10-524 0996 m.milioni@osenet.gr
PKP	PKP Intercity“ AG Biuro Przewozów Ul. Żelazna 59a PL – 00-848 Warszawa “Przewozy Regionalne” sp.z.o.o. Biuro ds. Rozwoju Produktów i Usług Ul. Wilenska 14a PL-03-414 Warszawa	a) +48-22-473 1214 b) +48-22-513 1384 c) jm.jankowski@intercity.pl a) +48-783-823 608 b) krzysztof.szymanski@p-r.com.pl
RAI		
SJ	a) SJ Event	a) +46-8-522 50450 b) no

	Centralplan 19 S-105 50 Stockholm	c) event@sj.se
SNCB	a) SNCB Europe Bureau -VI 212 section 13/7 Avenue de la Porte de Hal, 40 B-1060 Bruxelles b) Patrick Mossoux	a) +32-2-528 25 61 b) +32-2-528 25 89 c) patrick.mossoux@b-rail.be
SNCF	All enquiries a) Rail Europe Italia Via Vitruvio 1 I – 20124 Milano b) Patrice Ubaldi	a) +39 02 2954 4924 b) +39 02 7428 1287 pubaldi@raileurope.com

Carrier	a) Address b) Contact	a) Telephone b) Fax c) E-Mail
SZ	a) SZ – Slovenske zeleznice PE Potniski promet Sluzba za prodajo in tarife Kolodvorska 11 SL - 1506 Ljubljana b) Ana Tusar	a) +386-1-2914 332 b) +386-1-2914 818 c) ana.tusar@slo-zeleznice.si
TCDD		
VR		
ZPCG	a) Zeljeznicki Prevoz Crne Gore Sektor za saobracaj Golootockih zrtava 13 ME-81 000 Podgorica	a) +382-20-441 370 b) +382-20-441 370 c) direktor.putnicki@zcg-prevoz.me
ZFBH		
ZRS		
ZS	a) ŽS - Železnice Srbije Sektor za prevoz putnika Nemanjina 6 SRB-11000 BEOGRAD b) Ljiljana.Rajkovic@srbrail.rs	a) +381-11-361 6761 b) +381-11-361 6775 c) Ljiljana.Rajkovic@srbrail.rs
ZSSK	a) ZSSK-Železničná spoločnosť, a.s. Sekcia marketingu Železničná 1 SK – 041 79 Košice b) Dipl. Ing. Ferdinand Ginelli	a) +421-55-229-5047 b) +421-55-229-5048 c) ginelli.ferdinand@slovakrail.sk

12.6 RAILPLUS

12.6.1 Those entitled

RAILPLUS cards are issued in accordance with the SCIC of each undertaking.

12.6.2 Period of validity of the RAILPLUS card

In principle, RAILPLUS cards are valid one year.

If a RAILPLUS card is issued to supplement a national entitlement card, its validity may not extend beyond the date shown on the national entitlement card.

If national entitlement cards are valid for more than a year, carriers may use their discretion when setting the validity of RAILPLUS cards.

The first day and last day of validity are to be shown on the RAILPLUS card.

12.6.3 Charge for the RAILPLUS card

The charges for RAILPLUS cards are set down in the SCIC of each undertaking.

12.6.4 Reduction in fares

Upon presentation

- of a RAILPLUS card in conjunction with a national entitlement card, the reduction which the national entitlement card allows will be given on the sections of line over which it is valid. A reduction of at least 25% will be given for the other carriers participating in the RAILPLUS offer;
- of a RAILPLUS card not linked to a national entitlement card, a reduction of at least 25% will be given for those sections of line served by all other carriers taking part in the offer.

The reduction will be calculated from the standard NRT-fare.

The reduction may be restricted to certain target groups.

12.6.5 Supplements, reservation charges

No reduction is allowed on supplements for the use of certain trains and coaches or reservation charges in accordance with the tariff.

12.6.6 Use of the RAILPLUS card

The RAILPLUS card is to be made out in the name of the holder and is not transferable.

The RAILPLUS card is to be shown to ticket-inspection staff on demand. Proof of identity may also be demanded (for example, identity document).

12.6.7 Irregularities

A passenger will be regarded as being without a valid ticket if he/she is unable to show

- a valid RAILPLUS card
and/or
- as appropriate, a valid national entitlement card.

The national regulations of the various carriers apply to the collection of the appropriate fare in these cases.

12.6.8 Return and refund

In principle the charge for the RAILPLUS ticket will not be refunded.

In individual cases, participating carriers may provide for complete or partial refund (for example, death of the RAILPLUS card holder).

12.6.9 Loss and theft

Lost or stolen RAILPLUS cards will not be replaced or refunded.

12.6.10 Issue of tickets

The following tickets will be issued with RAILPLUS reductions:

- International tickets and national coupons issued in conjunction with them;
- tickets in connection with
 - IRT offers,
 - national reductions
 - other rail offers;

This also applies to tickets from frontier points or tickets for domestic sections provided that the combination of tickets creates an international journey (i.e. one which crosses a frontier).

“RAILPLUS” is to be shown in the reason for the reduction box on tickets.

12.6.11 Period of validity of tickets

Tickets issued on the basis of a RAILPLUS card are valid for the same period as standard tickets for international or, where appropriate, domestic traffic.

The period of validity must not however extend beyond the validity of the RAILPLUS card.

12.6.12 Change of route, change of class

In general, change of route, change of class, change to a higher service category or to a higher class of train is permitted. Carriers may however prohibit changes to class of travel or to a higher class of train.

In each case the difference between the reduced fares will be charged.)

12.6.13 Participating carriers

Carrier	Target group - adult - young person - senior citizen	Recognition "Incoming" (passive participation in the offer)	Sale "Outgoing" (active participation in the offer)	in conjunction with the carrier's own basic card
ATOÇ	all	X	only senior citizen	
BDZ	all	X	X	
CD	all	X	X	In-karta/RAILPLUS
CFL	all	X	X	
CFR	all	X	X	
CIE	senior citizen	X	X	
CP	young person, senior citizen	X	X	
DB	all	X	X	BahnCard
DSB	all	X	X	
Attica Group	all	X (Adria-Lines)		
HZ	all	X	X	
MAV/GYSEV	all	X	X	
MZ	all	X	X	
NIR *)				
NS	all	X	X	Voordeel-urenkaart
NSB	young person, senior citizen	X	X	
ÖBB	all	X	X	VORTEILScard
ONCFM *)				
TRAINOSE	all	X	X	
PKP Intercity	all	X	X	
RENFE	young person, senior citizen	X	X	IRT fare
SBB/CFF	all	X	X	Generalabo; Halbtaxabo
SJ	young person, senior citizen	X	X	IRT fare
SNCB/NMBS	all	X	X	
SNCF	young person, senior citizen	X (not in IRT fare trains)	X (not in IRT fare trains)	Holders of a "Carte 12/25" or "Carte senior"
SZ	all	X	X	
TCDD *)				
Trenitalia	all	X	young person, senior citizen	IRT fare, Carta d'Argento, Carta Verde
VR	all	X	X	
ZPCG	all	X	X	
ZS	all	X	X	
ZSSK	all	X	X	
LDZ	all	X		see SCIC-EWT
LG	all	X	X	see SCIC-EWT

*) participation in the offer and choice of target group not yet known

12.7 Key account ticket (KAT)

12.7.1 Those entitled

Large customers who contribute considerable revenue to the railway each year (companies, public authorities, etc.).

Large customers are to be given a customer number or authorisation document by the carrier so that entitlement may be checked when tickets are issued.

12.7.2 Period of validity

Key account tickets are valid for the same period as standard NRT tickets for international traffic.

12.7.3 Reduction in fares

Large customers will be given a reduction of at least 15% on standard NRT fares over the sections of line served by the participating carriers when quoting their customer number or presenting their authorisation document.

12.7.4 Supplements, reservation charges

No reduction is allowed on supplements for the use of certain trains and coaches or reservation charges in accordance with the tariff.

12.7.5 Use of key account tickets

Key Account tickets may not be transferred to third parties.

12.7.6 Return, exchange and refund

The various carriers' general provisions for return, exchange and refund apply.

12.7.7 Issue of tickets

The following key account tickets are issued:

- international tickets and national tickets issued in conjunction with them;
- tickets in connection with
 - IRT-offers,
 - national reductions,
 - other rail offers;

"KAT" is to be shown in the reason for the reduction box on tickets.

12.7.8 Change of route and change of class

In principle, change of route and change of class are not permitted.

12.7.9 Participating carriers

Carrier	Reduction	Recognition of the offer; "Incoming" (passive participation in the offer)	Sale; "Outgoing" (active participation in the offer)
CFL	15	yes	yes
DSB	20	yes	yes
DB	15	yes	yes
NS	15	yes	yes
ÖBB	15	yes	yes
SBB/CFF	15	yes	no
SNCB	15	yes	yes

12.8 Military traffic

12.8.1 Those entitled

On presentation of a voucher issued by a military office, staff and dependents of military forces stationed in Europe are to receive the travel documents listed in the voucher.

12.8.2 Period of validity

Military tickets are valid for the same period as tickets for international traffic issued at the standard fare.

12.8.3 Reduction in fares

On presentation of the voucher, a reduction of 20% will be given for military tickets issued for sections of line served by the participating carriers.

The reduction will be calculated from the standard fare.

The provisions for group travel set down in point 12.4 apply to journeys by military groups.

12.8.4 Supplements, reservation charges

No reduction is allowed on supplements for the use of certain trains and coaches or reservation charges in accordance with the tariff.

12.8.5 Trains which may be used

The offer is valid on all timetabled (normal) trains.

Specially agreed conditions apply to trains with IRT fares.

12.8.6 Use of military tickets

Tickets at military reduced fares may not be transferred to third parties.

12.8.7 Return, exchange and refund

It is only possible to return, exchange or refund military tickets via the accounting office of the carrier who sold the ticket.

The regulations of the carrier in question apply. The carrier is entitled to withhold a fee for the costs of making the refund.

12.8.8 Issue of tickets

Only those travel documents listed on the voucher may be issued.

The following reduced fare military tickets are issued:

- international tickets,
- national coupons.

"MIL" or "KAT-MIL" (KAT = Key Account Ticket) is to be shown in the reason for the reduction box on tickets.

12.8.9 Change of route, change of class

In general, change of route, change of class, change to a higher service category or to a higher class of train is permitted. Carriers may however prohibit changes to class of travel or to a higher class of train. In each case the difference between the reduced fares will be charged.

12.8.10 Participating carriers

Carrier	Recognition of the offer; "Incoming" (passive participation in the offer)	Sale; "Outgoing" (active participation in the offer)
TRAINOSE	yes, reduction offered	no
DSB	yes, reduction offered	no
DB	yes	yes
Trenitalia	yes	yes
HZ	yes, reduction offered, only in transit however	no
MAV/GYSEV *),		
NS	yes	no
ÖBB	yes, but no reduction, however	no
PKP	yes, but no reduction, however	no
RENFE *)		
SNCB/NMBS	yes	yes
SNCF	yes	yes
ZSSK *)		

*) participation in the offer not yet known.

13 Return, exchange and refund (supplements point 4.2.4 GCC-CIV/PRR)

13.1 Return

Return may only be made to the issuing point and within the period laid down by the carrier.

Special regulations for return may apply to special offers.

13.2 Exchange

Exchange may only be made within the period laid down by the carrier. Special regulations for exchange may apply to special offers.

As appropriate, a difference in fares may be refunded or charged to the passenger.

13.3 Refund

13.3.1 General issues

The fare for a ticket will be completely or partially refunded if the ticket is not used at all or is only partially used. Non-use or partial use must be confirmed on the ticket, and, if appropriate before the first day of validity. If the ticket bears no confirmation of non-use or partial use, appropriate evidence is to be submitted with the application for refund (medical certificate, new ticket bought instead of the unused ticket, etc.)

The participating carriers' special conditions of carriage may exclude refunds for certain offers or supplements for seats, sleeper berths and couchette berths or make them subject to special conditions.

13.3.2 Submission and handling of applications for refund)

The provisions of the GCC-CIV/PRR apply.

Applications for refunds are to be submitted to the issuing undertaking together with the original tickets at the latest one month after the validity of the ticket has expired.

Requests will be dealt with, in principle by the issuing undertaking, within a maximum period of three months after receiving the application and all the supporting documents from the passenger.

13.3.3 Refund fee

A fixed or variable amount may be withheld from the amount to be refunded. The amount of this fee will be set by the refunding carrier.

14 Special conditions for hand luggage (supplements point 6.1 GCC-CIV/PRR)

As a rule, each passenger may take not more than three easy-to-handle items as hand luggage.

Bulky items (skis, musical instruments, prams, etc.) are only permitted if there is suitable space in the train to store them. As appropriate, they are to be dismantled, folded or packaged.

Surfboards are not permitted as hand luggage.

15 Accompanied cycles (supplements point 6.5 GCC-CIV/PRR)

15.1 General issues

If carriers permit accompanied cycles, the conditions below apply.

The carriers' timetable documentation specifies the trains in which it is possible to take accompanied cycles. If cycle racks are available, in principle cycles may be taken. Cycle racks are shown by pictograms on coaches, and, when available, train consist indicators on the platform. In principle, reservations are compulsory for accompanied cycles. A reservation counterfoil is required for the cycle rack. By exception, accompanied cycles may be accepted without a reservation if there is appropriate capacity available over the whole of the intended journey and the train crew permit it.

15.2 Taking a cycle

In order to take a cycle, passengers must hold an international cycle ticket and, if appropriate, the counterfoil showing details of the cycle ticket. The counterfoil is to be attached to the cycle itself. In addition, passengers must hold a passenger ticket for the same section.

15.3 Conditions for taking a cycle

The following types of cycle may be taken:

- commercially available cycles (including those with auxiliary electric motors)
- cycle trailers for children or goods
- two-seat tandems, recumbent bicycles, tricycles and other special types of cycle.

Additional international cycle tickets may be required to take special types of cycle.

Reservation or allocation of one (or two, depending on the type of cycle) spaces is necessary.

One space is adequate for:

- a commercially available bicycle, or
- a two-seat tandem, or
- a recumbent bicycle

Two spaces are necessary for:

- a commercially available cycle with a trailer, or
- a tricycle.

Additional spaces in accordance with the carrier's arrangements may be necessary to accommodate special types of cycle.

Carriers may refuse to carry certain types of cycle.

As appropriate, only folded cycles may be permitted.

15.4 Loading

Passengers must load and unload the cycle themselves. That applies to the departure and destination stations and to any station at which a change is necessary.

Luggage attached to cycles is to be removed from the cycle, at the latest before the cycle is secured in the cycle rack or left in the space provided for cycles.

15.5 Provisions of customs law

If provisions of customs law apply to the international journey in question, the name and address of the passenger are to be written on the international cycle ticket and on the counterfoil for customs purposes. The cycle ticket is to be signed and the counterfoil attached to the cycle.

15.6 Carriage charges

The charge for reserving or allocating spaces for cycles may be included in the charge for the international cycle ticket. It is independent of the number of reserved/allocated spaces. The charge is set by the issuing undertaking.

Additional international cycle tickets may be required to take special types of cycle.

No reduction is given for children's cycles or for cycles taken by groups.

15.7 Refunds

Wholly or partially unused international cycle tickets will not be refunded.

15.8 Liability for accompanied cycles

Carriers are only liable for accompanied cycles in accordance with their liability for hand luggage (Article 33 – 35 CIV).

Passengers must therefore to secure their cycles to prevent damage and theft and if appropriate insure them.

The carrier accepts no liability for luggage which passengers leave on the cycle. This also applies to accessories not permanently attached to the cycle, such as water bottles, pumps, speedometers, computers, etc.

15.9 Participating carriers, remarks

Carrier (Abbreviation)	Sale of the international cycle ticket (active participation in the offer)	Recognition of the international cycle ticket (passive participation in the offer)	Types of cycle that are excluded	Remarks
CD	yes	yes		
CFL	yes	yes		
DB	yes	yes		Reservations for long distance trains are compulsory.
DSB	yes	yes		
HZ	yes	yes		
MAV/GYSEV	yes	yes		
NS	yes	yes		
ÖBB	yes	yes		Reservations for long distance trains are compulsory. For tandems, reservations for two spaces must be made.
PKP *)	yes *)	yes *)	Tandem	*) On the following trains only: - Berlin-Warszawa-Express, - EN 446/436/1236-1237/437/447 Jan Kiepura, - EC 110/111 Praha, - EC 131/130 Varsovia
SBB/CFF	yes	yes		International cycle tickets are also valid on all the Swiss private railways associated with the NRT.
SNCB/NMBS	yes	yes		Reservations required on the Brussels Basel SBB route. Regional and domestic trains only accept cycles when there is space.
SZ	yes	yes		
DB, SNCF	yes	yes	Tandem	Only for international journeys and for domestic French journeys in TGV trains forming part of the Franco-German high speed service on the München-Augsburg-Ulm-Stuttgart-Karlsruhe-Strasbourg-Paris route.
ZS	yes	yes		Only on train 270/271, reservation compulsory. For domestic journeys only if accommodation is available
ZSSK	yes	yes		

16 Taking dogs and small pets

16.1 Conditions

- 16.1.1** Passengers may take pets which are small (up to the size of a cat) and not dangerous provided they taken in containers as hand luggage. The containers must be so constructed that they cannot injure or damage people or property.
- 16.1.2** In addition, passengers may take dogs which are not in containers as hand luggage or which cannot be put in containers provided they are on a lead and fitted with a suitable muzzle.
- 16.1.3** No other animals or animals with infectious diseases will be carried. Animals, with the exception of assistance dogs, may not be taken into coaches with catering installations. In addition, assistance dogs are excluded from the obligation to be muzzled.
- 16.1.4** Animals, with the exception of assistance dogs, are not permitted on journeys to Italy and Norway or on journeys to and from Great Britain, Northern Ireland and the Republic of Ireland.
- 16.1.5** In Sweden, each fare paying passenger may take a maximum of two dogs or other small animals without charge in specially marked second class compartments (not in sleeper cars, couchette coaches or restaurant cars).
- 16.1.6** In the Czech Republic, dogs covered by point 16.1.2 are not allowed in first class.

16.2 Carriage charges

- 16.2.1** Small animals covered by point 16.1.1 and assistance dogs will be carried free of charge.
- 16.2.2** A ticket at half the standard second class adult fare will be issued to dogs covered by point 16.1.2, no matter which class or category of service is being used. Special supplements will not be charged. Whether further reductions are allowed is covered in the conditions of carriage for special offers. For animals no accommodation reservation is made.
Accommodation will not be reserved for animals.

17 Special conditions for persons with reduced mobility (supplements point 5.1.7 GCC-CIV/PRR)

17.1 Blind persons and assistance dogs (supplements point 7.2. GCC-CIV/PRR)

17.1.1 Those entitled

Those entitled are blind people who are holders of a national blind person's registration card (or an appropriate official document), together with an accompanying person (or an assistance dog, provided it is accepted on the journey in question).

A blind child under 4 years of age holding a child ticket is entitled to an accompanying person free of charge.

17.1.2 Travel concessions

The blind person pays the standard fare, or, as appropriate a reduced fare if the provisions of the tariff provide for that or if he/she has a special entitlement to one (excluding pass offers such as for example, InterRail).

The person or assistance dog accompanying the blind person is carried free of charge. Where appropriate, the reservation fee is due.

17.1.3 Supplements

No reduction is allowed on supplements for the use of certain coaches and trains.

17.1.4 Issue of tickets

Only international return tickets will be issued. They must be issued by

- a sales point in the country in which the blind persons registration card was issued
- or
- from a station within or a frontier exit point of that country.

The issuing railway has discretion on whether to issue return national coupons for connecting journeys.

The reason for the 100% reduction will be shown on the ticket as:

- “attendant” or “assistance dog” or
- “assistant” or “chien d’aveugle” (French) or
- “Blindenführer” or “Blindenhund” (German)
- where appropriate translated into the national language

17.1.5 Use of tickets

The blind person and the person or assistance dog accompanying him/her must travel in the same class of travel.

The blind person must carry his/her blind person’s registration card (or the appropriate official document) and be in a position to identify himself/herself.

An accompanying person travelling alone will be considered as a passenger without a valid ticket.

17.1.6 Participating carriers

Attica	Attica Group S.A. (Superfast Ferries – Blue Star Ferries)
ATOC	British railways and Northern Ireland Railways together with Sealink Maritime sections Continent – Great Britain
BDZ	Bulgarian Railways
CD	Czech Railways
CFL	Luxembourg Railways
CFR	Romanian Railways
TRAINOSE	Greek Railways
CIE	Irish Railways
CP	Portuguese Railways
DB AG	German Railways
DSB	Danish State Railways
HZ	Croatian Railways
MAV/GYSEV	Hungarian Railways including the Hungarian transport undertakings listed in the NRT Hungary
MZ	Macedonian Railway Transport plc Skopje
NS	Dutch Railways
ÖBB	Austrian Federal Railways including the Austrian transport undertakings listed in the NRT Austria
PKP Intercity	Polish State Railways
RENFE	Spanish Railways
SBB/CFF	Swiss Federal Railways including the Swiss transport undertakings listed in the NRT Switzerland
SNCB/NMBS	Belgian Railways
SNCF	French Railways
SZ	Slovenian State Railways
StL	Stena Line – Hoek van Holland – Harwich
TI	Italian State Railways
TRAINOSE	Greek Railways
ZCG	Railways of Montenegro
ZS	Railways of Serbia
ZSSK	Slovakian Railways

17.2 Wheelchair users

17.2.1 Those entitled

Those entitled are wheelchair users* who are holders of a national disabled persons registration card (or an appropriate official document), together with an accompanying person.

A handicapped child under 4 years of age holding a child ticket is entitled to an accompanying person free of charge.

*Children in special pushchairs also fall within the meaning of wheelchair users.

17.2.2 Travel concessions

The wheelchair user pays the standard fare, or, as appropriate a reduced fare if he/she has an entitlement to one (excluding pass offers such as for example, InterRail). .

The person accompanying the wheelchair user is carried free of charge. Where appropriate, the reservation fee is due.

17.2.3 Supplements

No reduction is allowed on supplements for the use of certain coaches and trains.

17.2.4 Issue of tickets

Only international return tickets will be issued. They must be issued by

- a sales point in the country in which the disabled persons registration card was issued
- or
- from a station within or a frontier exit point of that country.

The issuing railway has discretion on whether to issue return national coupons for connecting journeys.

The reason for the 100% reduction will be shown on the ticket as:

- “attendant handicapped” or
- “accompagnant handicapé” (French) or
- “Begleitung Rollstuhlfahrer” (German)
- where appropriate translated into the national language

17.2.5 Use of tickets

The wheelchair user the person accompanying him/her must travel in the same class of travel.

The wheelchair user must carry his/her disabled persons registration card (or the appropriate official document), the number of which is to be entered on the accompanying person's ticket. The wheelchair user must also be in a position to identify himself/herself.

An accompanying person travelling alone will be considered as a passenger without a valid ticket.

Before the journey is started, the issuing railway must check that joining and alighting are possible at the departure station, at stations at which a change is to be made and at the destination station at the times given by the passenger and if any assistance required is available.

17.2.6 Participating carriers

ATOC	British railways and Northern Ireland Railways together with Sealink Maritime sections Continent – Great Britain
CFL	Luxembourg Railways
DB	German Railways
DSB	Danish State Railways
MAV/GYSEV	Hungarian State Railways including the Hungarian transport undertakings listed as participating in data exchange with Hungary
NS	Dutch Railways
ÖBB	Austrian Federal Railways including the Austrian transport undertakings listed as participating in data exchange with Austria
SBB/CFF	Swiss Federal Railways including the Swiss transport undertakings listed as participating in data exchange with Switzerland
SNCB/NMBS	Belgian Railways
SZ	Slovenian State Railways
ZSSK	Slovakian Railways

17.3 Other PRM

Deliberately left blank

17.4 Assistance for PRM

The GCC-CIV/PRR apply unchanged.

18 Registered luggage (supplements point 6 GCC-CIV/PRR)

The conditions for the carriage of accompanied registered luggage are published in the special conditions of carriage of the carriers which offer the service.

19 Cancellation of trains and anticipated delays (supplements points 9 and 10 GCC-CIV/PRR)

Point 13.2 GCC-CIV/PRR covers the entitlement of passengers to refunds, compensation and assistance in the event of train cancellation or delay in accordance with Articles 15-18 PRR.

Compensation for delay for holders of Rail Pass tickets is covered in the SCIC RPT.