



**Form Adressbook for CIT website**

Undertaking name: .....

Undertaking abbreviation: .....

Street: .....

ZIP Code/City: .....

Country: .....

First name and last name: .....

Position : .....

Email: .....

Phone number: .....

Department : .....

Website: .....

Replaces the following existing contact  
First name and last name: .....

The person mentioned above is manager / substitute:

	Manager	Substitute
<b>General</b>		
- Headquarters address of the undertaking	<input type="checkbox"/>	<input type="checkbox"/>
<b>Passenger</b>		
- Claims for accidents - AIV, pt 1.2.4+2.2	<input type="checkbox"/>	<input type="checkbox"/>
- Claims for delays - AIV, pt 1.2.4+3.4.1+4.4.1	<input type="checkbox"/>	<input type="checkbox"/>
- Claims for other service failures (compensation for commercial reasons) - AIV, pt 1.2.4+5.2	<input type="checkbox"/>	<input type="checkbox"/>
- Ticket refunds – AIV, pt 1.2.4+6.2	<input type="checkbox"/>	<input type="checkbox"/>
- Traffic restrictions - AIV, pt 3.3.2+4.3.2	<input type="checkbox"/>	<input type="checkbox"/>
- Report on lost blank ticket voucher with CIT security background	<input type="checkbox"/>	<input type="checkbox"/>
<b>Freight</b>		
- Amendment of the contract of carriage; circumstances preventing carriage and delivery - GTM-CIM, working sheets 04-01/04-02/05-01/05-02/05-03/08-01/08-02/08-03	<input type="checkbox"/>	<input type="checkbox"/>
- CIM/SMGS authorisations	<input type="checkbox"/>	<input type="checkbox"/>
- CIM/SMGS reconsignment points	<input type="checkbox"/>	<input type="checkbox"/>
- Distribution of documents - GTM-CIT, pt 6, 3rd dash	<input type="checkbox"/>	<input type="checkbox"/>
- Handling of Claims for compensation - AIM, appendix 9	<input type="checkbox"/>	<input type="checkbox"/>
- Handling of international freight traffic	<input type="checkbox"/>	<input type="checkbox"/>
- Handling of requests for refunds - AIM, appendix 9	<input type="checkbox"/>	<input type="checkbox"/>
- Missing and surplus goods - GTM-CIM, working sheets 07-01/07-02	<input type="checkbox"/>	<input type="checkbox"/>
- Traffic restrictions - GTM-CIT, working sheet 14 and appendix 25	<input type="checkbox"/>	<input type="checkbox"/>
- Contact points for sealing issues - GTM-CIT, appendix 3	<input type="checkbox"/>	<input type="checkbox"/>
<b>Use of wagons</b>		
- Distribution of the documents - GTW-CIT, pt 6, 3rd dash	<input type="checkbox"/>	<input type="checkbox"/>
- Missing and surplus wagons - GTW-CIT, working sheets 06-01/06-02	<input type="checkbox"/>	<input type="checkbox"/>
- Movement of wagons - GTW-CIT, pt 6, 3rd dash	<input type="checkbox"/>	<input type="checkbox"/>
- Subsequent orders, circumstances preventing haulage and handover - GTW-CIT, working sheets 03-01/03-02/04-01/04-02/04-03/07-01/07-02/07-03	<input type="checkbox"/>	<input type="checkbox"/>
- Traffic restrictions - GTW-CIT, working sheet 11	<input type="checkbox"/>	<input type="checkbox"/>

You can, at any time, exercise your right of access to the data concerning you, and have them corrected or deleted by contacting our [Administration](#). We refer furthermore to our [privacy policy](#).

Please return this form per e-mail to [info@cit-rail.org](mailto:info@cit-rail.org).

Best regards,  
The General Secretariat of the CIT